

## Emergency Utility Service

### 414.1 PURPOSE AND SCOPE

The Fresno State Plant Operations Department has personnel available to handle emergency calls 24 hours per day. Calls for service during non-business hours are frequently directed to the Police Department. Requests for such service received by this department should be handled in the following manner.

#### 414.1.1 BROKEN WATER LINES

If a broken water line is discovered on the Fresno State campus, Plant Operations is to be notified immediately. If the situation is discovered after hours, the on-call grounds supervisor shall be notified and an employee will be directed to respond. If there is a potential hazard, the responding officer will take appropriate measures to ensure the safety of those in the area until Plant Operations staff arrive on scene.

#### 414.1.2 ELECTRICAL LINES

When a power line poses a hazard, an officer should be dispatched to protect against personal injury or property damage that might be caused by power lines. Pacific Gas and Electric (PG&E) or Public Works should be promptly notified, as appropriate.

#### 414.1.3 RESERVOIRS, PUMPS, WELLS, ETC.

Agriculture Operations and Plant Operations maintain the reservoirs and public water equipment on the Fresno State campus, as well as several underpass and other street drainage pumps. In the event of flooding or equipment malfunctions, dispatch should contact the appropriate on-call employee.

#### 414.1.4 EMERGENCY NUMBERS

A current list of emergency personnel who are to be called for utility emergencies is maintained by Dispatch.

### 414.2 TRAFFIC SIGNAL MAINTENANCE

All traffic signals bordering Fresno State, are maintained by the City of Fresno.

#### 414.2.1 OFFICER'S RESPONSIBILITY

Upon observing a damaged or malfunctioning signal, the officer will advise Dispatch of the location and problem with the signal. The dispatcher should make the necessary notification to the City of Fresno.