Improvements to Mobile@FresnoState App
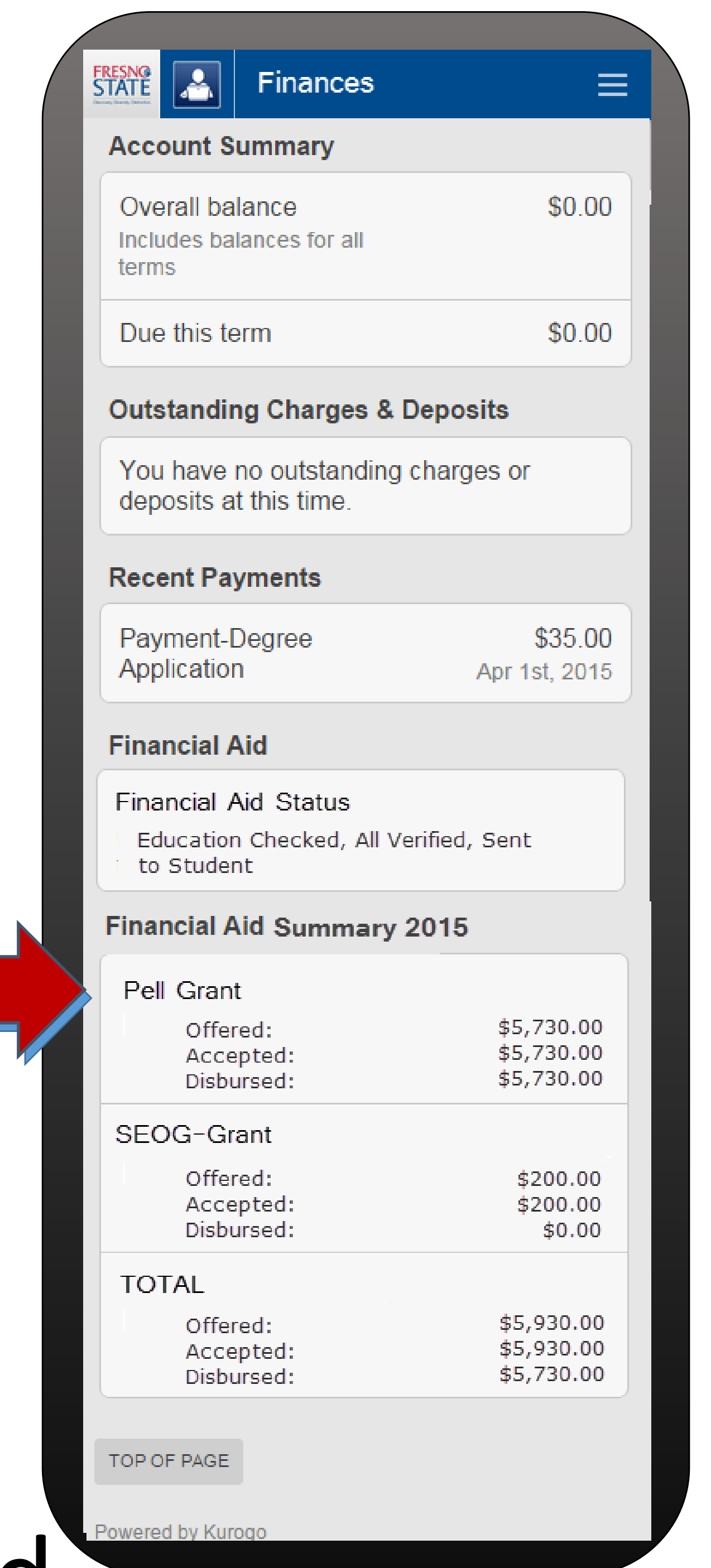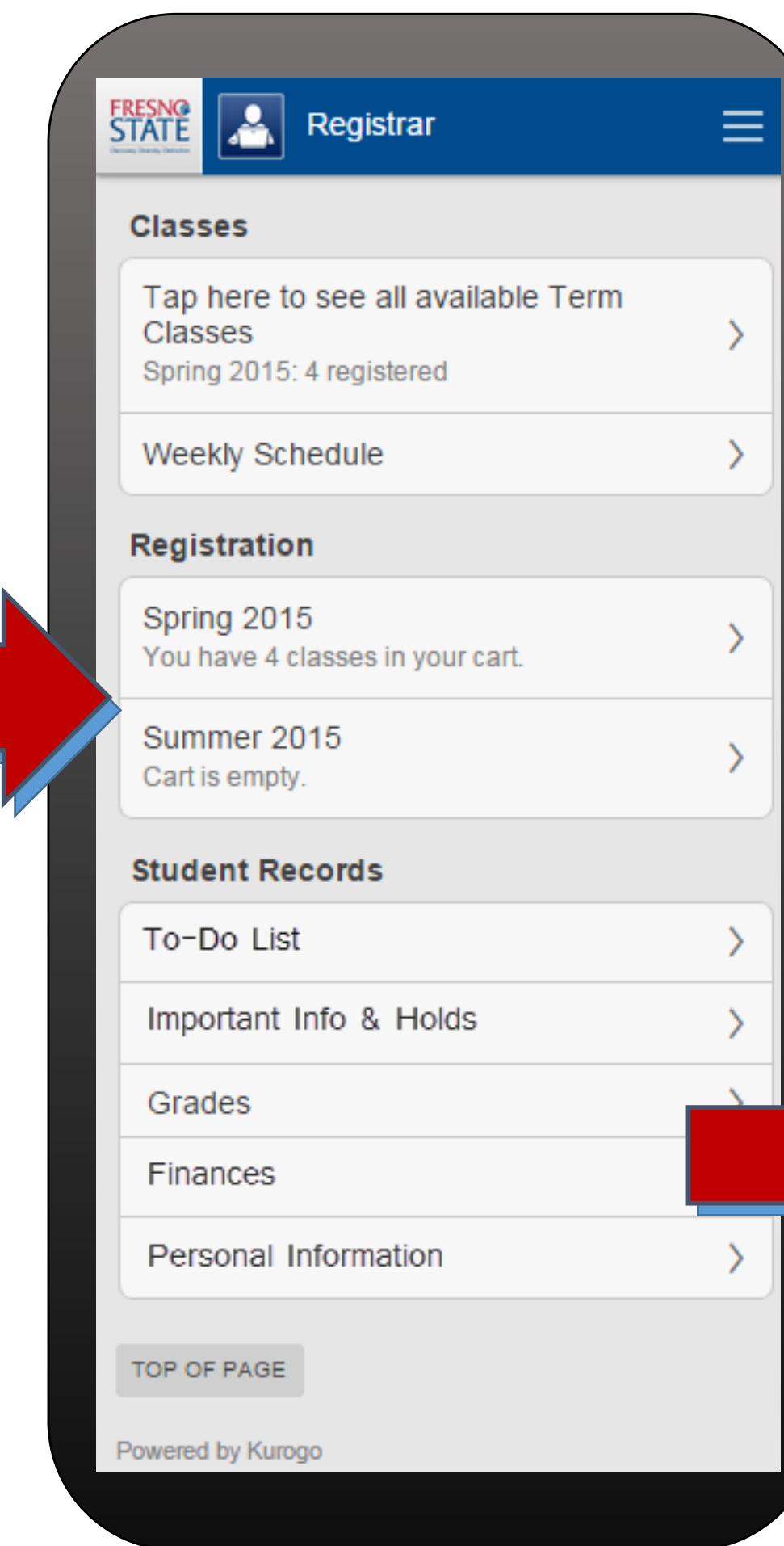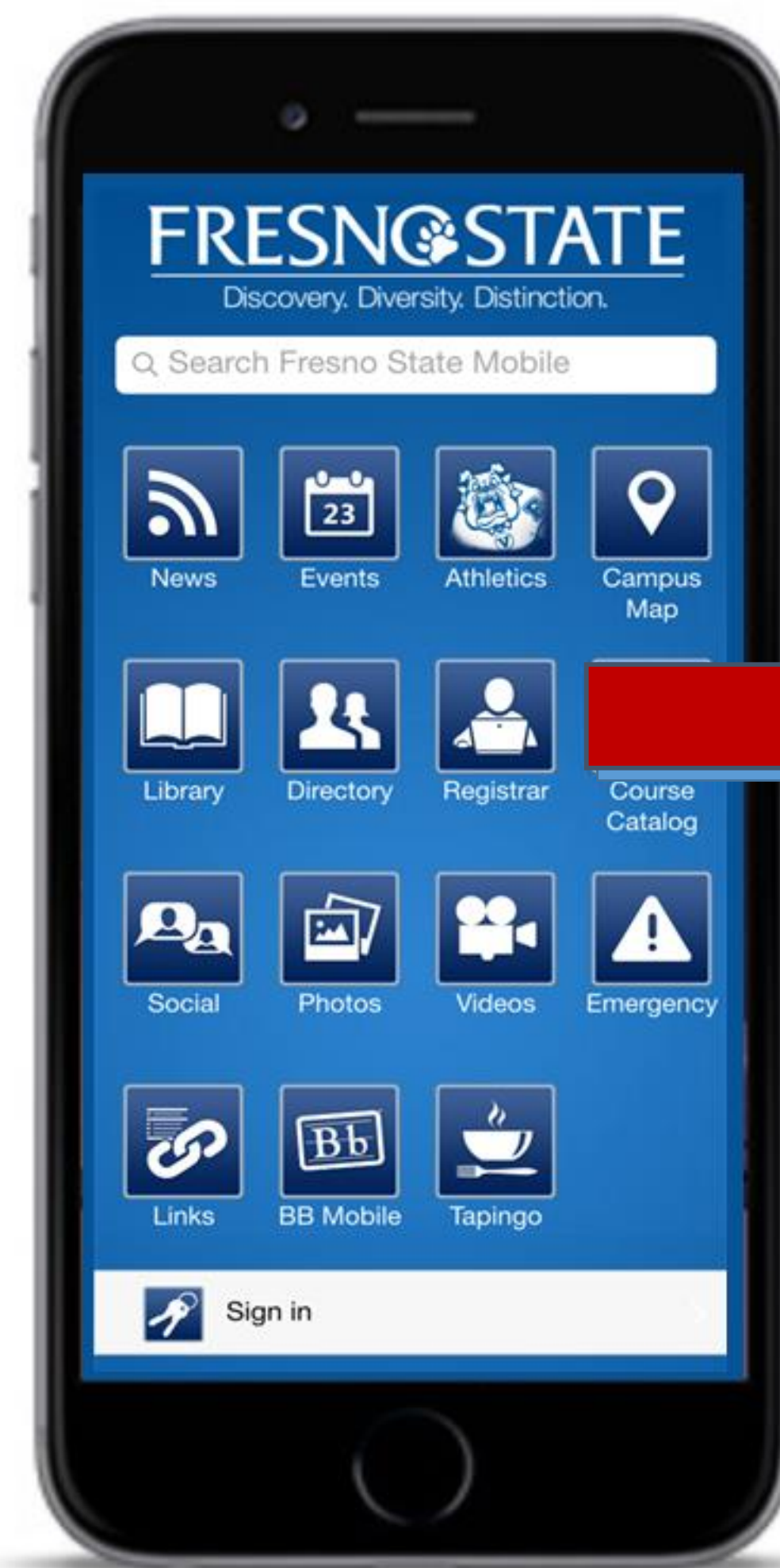
We Asked 22,000 Students

FRESNOSTATE
Discovery. Diversity. Distinction.

Click Here

Be Bold!
Tell us what YOU think!

Please take this quick survey on how we may better serve you, and you will be entered to:

Win A $10 Starbucks Gift Card

Survey Results

- 1,802 students completed the survey
- Top 5 most desired financial aid app features;
  1) Financial aid to do list
  2) My financial aid award
  3) Financial aid holds
  4) Notification of upcoming deadlines
  5) Accept or decline awards

Proposed Phase I changes

Metrics

- We will report the number of students enrolling via mobile app, before and after launch of new improvements with PeopleSoft
- Will determine if enhancements will be made to the app with a Customer Satisfaction Survey.

Moving Forward

- Collaboration group for determining future improvements
- Ongoing human and monetary costs and maintenance
- Continue to obtain student feedback and requests