Bulldog Social Network

Objectives:

- Building social capital (bridging, connecting, bonding)
- Building long term relationships (mentoring, coaching)
- Accumulating and sharing learning resources and collaboration
- Communicating information about events, activities, and resources
- Increasing social and academic engagement, retention and graduation rates.

Unique Features:

- Fresno State's own (customized)
- Close, trusted system
- Informal communication (chat, forum)
- Matching Connections

Bulldog Social Network Team:

Sponsor:

Lynnette Zelezny (Provost, Academic Affairs)

Facilitator:

Dmitri Rogulkin (Office of Institutional Effectiveness)

Team Members:

Blair Smittcamp (Alumni Association)

Mike Provenost (DISCOVERe)

Debbie Young (Craig School of Business)

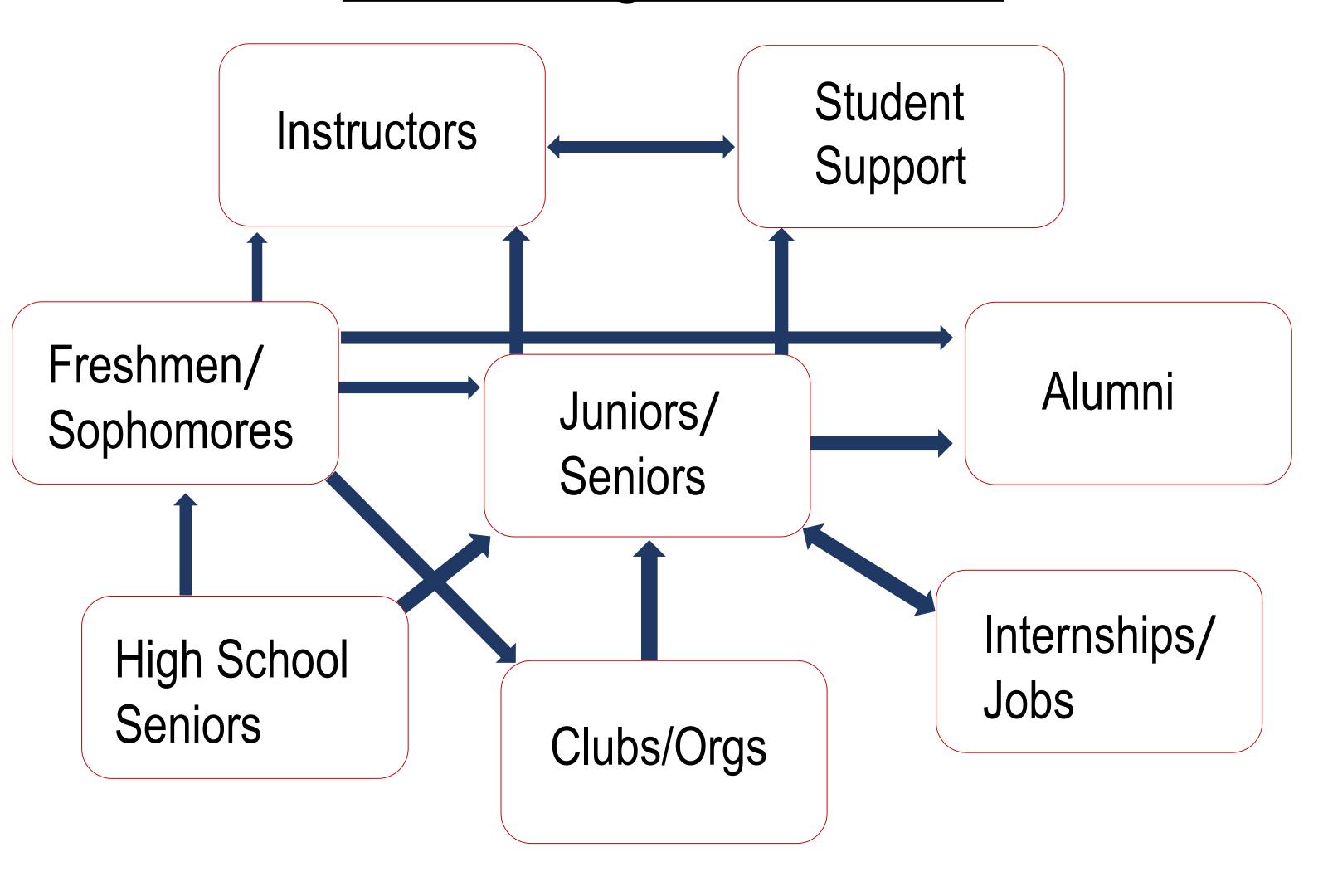
Anne Burkholder (Scheduling Office)

Dawn Truelsen (Web Communications)

Project Topic

Bulldog Social Network is a social media platform for student learning, collaboration, social engagement specifically designed around the trusted campus community of students, faculty, staff, and alumni.

Connecting Stakeholders



Project Milestones:

- 1. Conceptualize the vision, problem and need. Answer the question "How is it unique?"
- 2. Identify key stakeholders, their needs and interest, as well as the value it will bring to them.
- 3. Review of currently available Social Network Systems
- 4. Creation of typical personas and scenarios.
- 5. Definition of key interactions (matchmaking, online chat discussions, live Q&A forums).
- 6. Definition of incentives for return visits and continued use over time.
- 7. Recommended scope for initial pilot, including test personas, scenarios and interactions sized for a first phase.
- 8. Carry out focus groups with students.

Utilizing Features from Current Platforms:

Linkedin for: Professional Connection E-Visors for: Alumni/Mentorship Relationships Synergy/BulldogLink for: Employer Connections

Facebook for: Social Connections
Blackboard for: Learning Resources

OrgSync for: Campus Co-curricular Connections



