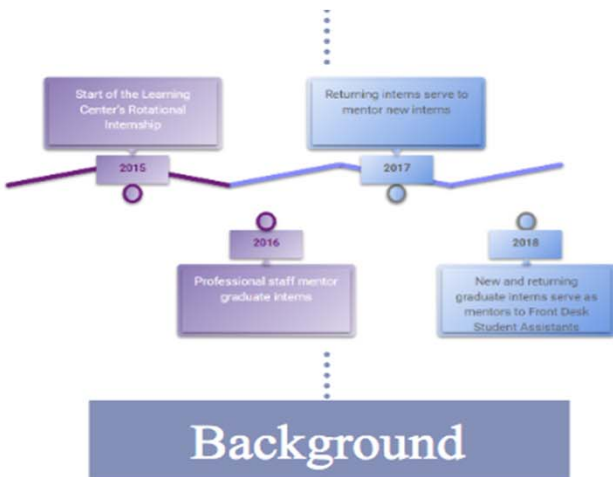


# SupportNet Mentoring Program



## Background

2004: SupportNet is an early alert program that originally launched as the Intensive Learning Experience (ILE) program in fall 2004. It now serves as an academic coaching program by providing students with study skill strategies, toolkits, and resources.

2015: SupportNet collaborated with Tutoring and Supplemental Instruction, beginning the rotational internship for graduate students to provide a comprehensive work experience in higher education.

2016: 1st mentoring experience: Graduate Interns + Learning Center Professional Staff

2017: 2nd mentoring experience launch: Returning Interns + New Interns

2018: 3rd mentoring experience launch: Returning and New Interns + Front Desk Student Assistants

## Objectives:

- (1) Mentors will learn about professional ethics for peer mentoring including do's and don'ts about the mentoring relationship.
- (2) Mentors will develop their leadership style and implement it in their sessions and/or education.
- (3) Mentors will gain a better understanding and knowledge of campus and community resources.
- (4) Mentors will understand team building structures and advisement in specialized advising settings.
- (5) Mentors will develop effective communication skills.

## Goals:

Increase campus-community connections through service-learning, internships, courses, continuing education and community-based problem solving research.

## Goals and Objectives



## Assessment & Results

### Assessment:

- (1) Surveys are collected to account both mentor and mentee experiences per semester.
- (2) Mentor provide reflection per semester.
- (3) Mentor evaluation at the end of the semester.
- (4) Mentee academic coaching session observations 3X a semester

*Assessment Results*  
**100 %**

- mentees felt a connection with their mentors
- mentees found their sessions with their mentor beneficial
- mentee interns received "meets expectations" or "exceeds expectations" on their observation sessions

### Feedback from mentors:

"Above and beyond! I felt like our trainings had an emphasis on leadership development. I also enjoyed the activities that helped us discover unique qualities about ourselves."

"Awesome and insightful."

### Feedback from mentee:

"My mentee experience was beneficial and fun. My mentor [...] was very friendly and engaging; she asked me questions that I did not really give much thought to."

## Mentoring Experience

