# Organizational Excellence

**EXCELLENCE** 

Fresno State is committed to developing our employees by providing training and development opportunities that will help participants LEARN best practices, IMPROVE processes, SHARE best practices and CELEBRATE accomplishments



**Learning Tracks** 

Navigating Fresno State

Developing A Healthy U

Lunch & Learn

**Enhancing Your Technical Skills** 

Leadership Skills for Managers &

Department Chairs

University.

Supporting Learning and Development

In 2017/18 we offered nearly 400 in person workshops to for employees across the



Training for Managers,

Department Chairs and Leads

Principles of Supervision, a new 2 day workshop

designed for people leaders focuses on managing

performance, delegating work and communications.

President's Leadership Academy

An interactive and reflective development experience

for Fresno State leaders.

## Creativity and Innovation for Effectiveness: CAIFE 3.0

CAIFE is a unique organizational development program that engages faculty, staff and administrators in the process of institutional transformation. CAIFE strengthens the culture of creativity and innovation at Fresno State



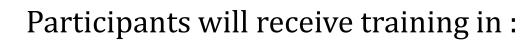
**Bold Ideas Review by** CAIFE cohort 1 and the President's Cabinet

round of Bold Ideas selected.



**CAIFE teams formed** 3 and project work

10 new CAIFE teams will be appointed for 2018-19 to implement the latest



- Continuous Improvement Innovation
- Change Management

72 Bold Ideas

Bold Ideas Challenge

submitted

50 faculty/staff members reviewed and ranked.

• **13 winners** selected by Cabinet.

• 10 CAIFE teams will be appointed to implement ideas

selected

### Organizational Development: Enhancing Work Group interactions

for consideration.

Ideas submitted that were

not selected will be passed

to appropriate departments

Organizational Excellence helps with team building, focus groups, retreat planning and facilitation, custom workshops and much more.



The 3rd cohort of the Administrative Academy celebrates personal and professional achievements at their closing session. Participants attended monthly meetings from September to April and learned about Fresno State, effective communication strategies, navigating change, work-life balance and more. The program focuses on networking and building relationships across campus. Over 160 participants have completed the Administrative

### Administrative Academy



Academy since we launched in 2015.

STAR Day - May 25, 2018 "Riding the Wave to Success"

Join us in celebrating our **amazing** staff at this year's STAR (Staff Training And Recognition) Day!



## President's Showcase of Excellence

This year marks the  $4^{th}$  annual President's Showcase of Excellence and the  $2^{nd}$  year it is open to the community. The event features over 100 posters sharing stories of innovation, excellence, and achievement from across Fresno State's campus.

# Faculty and Staff Mentor Program

27 faculty and staff were paired with seasoned campus leaders as part of Fresno State's first joined faculty-staff mentor cohort. This program is co-sponsored with Faculty Affairs and the Mentor Institute. Applications for 2018/19 program will be available this summer.

## Change Management & Continuous Improvement

Our team has supported numerous continuous improvement projects to reduce administrative burden, improve efficiencies and support change and transition.

