

# TRANSACT SMS NOTIFICATION INSTRUCTIONS FOR PARENTS

*(How to Sign Up or Unsubscribe)*

## What Are Transact SMS Notifications?

Transact SMS Notifications are optional text alerts that help students and authorized users (such as parents or guardians) stay informed about important financial activity on a student's Fresno State account. Notifications may include billing statement reminders, alerts when new statements are available, and payment confirmations.

## Can Parents Enroll in Transact SMS Notifications?

Yes, parents, guardians, or other authorized users can enroll in Transact SMS notifications — but only after being granted access by the student.

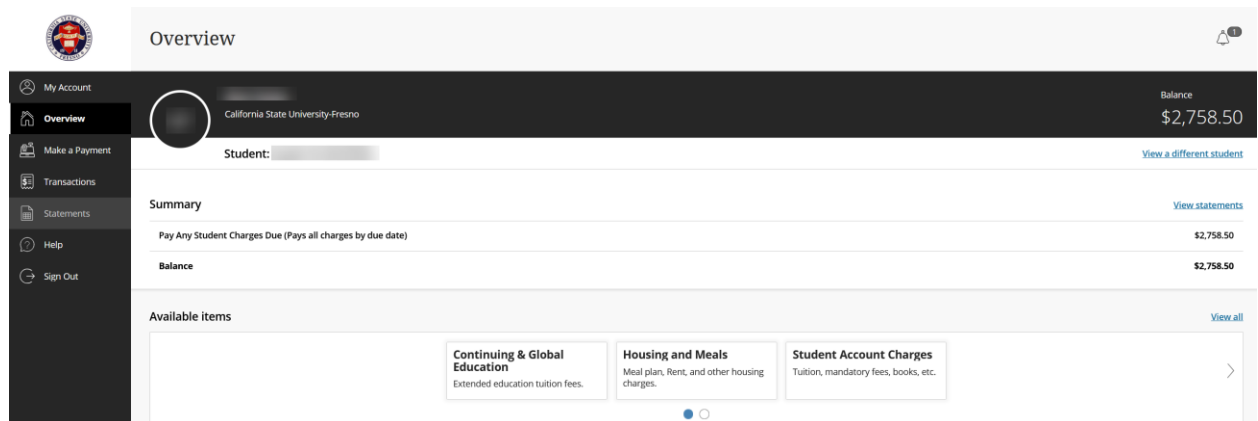
The student must first authorize them through the Transact ePayment system. Once access is granted, the authorized user will receive an email with a link to set up their own login credentials and password. From there, they can sign in and manage their SMS notification preferences.

## How to Sign Up for Transact SMS Notifications

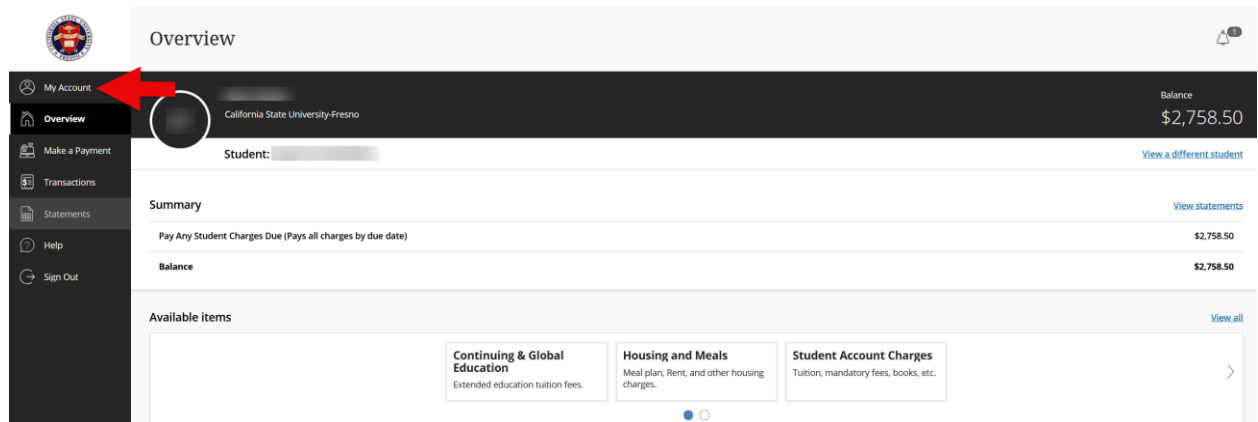
1. Go to [https://commerce.cashnet.com/FRESNO\\_PROD\\_WEB?LT=P](https://commerce.cashnet.com/FRESNO_PROD_WEB?LT=P) and sign in using your authorized parent credentials.

A screenshot of the Transact ePayment login page. The page has a dark background. In the center, there is a white login form. The form contains the following elements: a "User name" label with a required field indicator, a text input field for the username, a "Password" label, a text input field for the password, a "Sign in" button, a "Forgot password" link, and a footer message: "California State University, Fresno requests that you access this site by first signing into http://my.fresnostate.edu.".

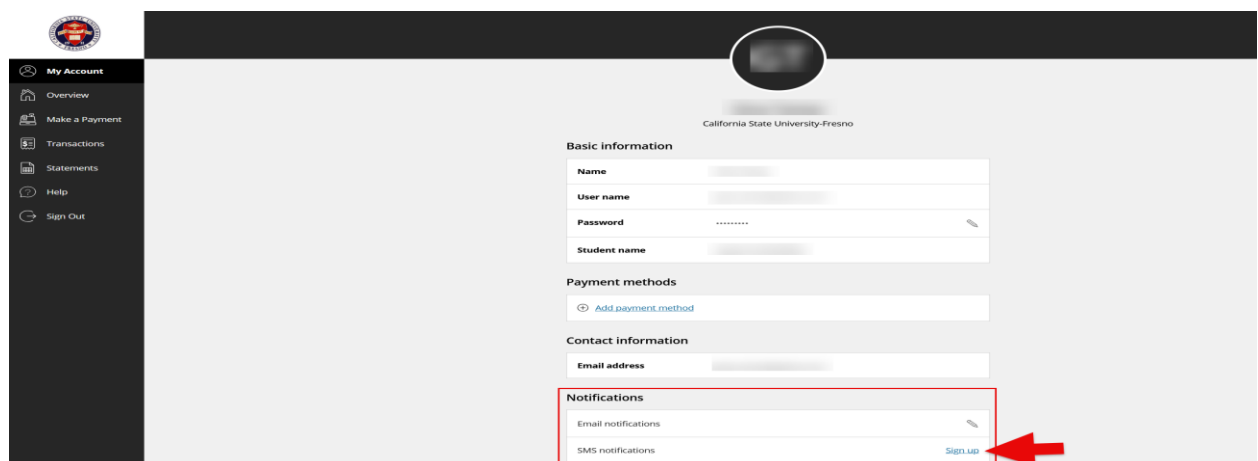
- You will be redirected to your student's **Overview** page in the Transact ePayment site.



- In the left-hand menu, click **My Account**.



- Scroll down to **Notifications** and click **SMS Notifications Sign-Up**.  
*Note: Your student must still grant permission for email notifications separately.*



5. Enter your **mobile phone number** and click **Continue**.

The screenshot shows the 'My Account' page for California State University-Fresno. The left sidebar contains links to 'My Account', 'Overview', 'Make a Payment', 'Transactions', 'Statements', 'Help', and 'Sign Out'. The main content area is titled 'Basic information' and includes fields for 'Name', 'User name', 'Password', and 'Student name'. Below these are sections for 'Payment methods', 'Contact information', and 'Notifications'. The 'SMS notifications' section is highlighted, and a red arrow points to the 'Continue' button at the bottom right.

My Account

California State University-Fresno

Basic information

Name

User name

Password

Student name

Payment methods

Add payment method

Contact information

Email address

Notifications

Email notifications

SMS notifications

Sign up

Privacy & terms

My mobile phone

Step 1 of 2: Mobile phone

Mobile number

+1 (559)

Enter 10 digits. Only United States and Canadian mobile numbers allowed.

Cancel

Continue

6. A confirmation code will be sent to your phone via SMS.  
Enter the **confirmation code** and click **Continue**.

The screenshot shows the 'My Account' page for California State University-Fresno. The left sidebar contains links to 'My Account', 'Overview', 'Make a Payment', 'Transactions', 'Statements', 'Help', and 'Sign Out'. The main content area is titled 'Basic information' and includes fields for 'Name', 'User name', 'Password', and 'Student name'. Below these are sections for 'Payment methods', 'Contact information', and 'Notifications'. The 'SMS notifications' section is highlighted, and a red arrow points to the 'Continue' button at the bottom right.

My Account

California State University-Fresno

Basic information

Name

User name

Password

Student name

Payment methods

Add payment method

Contact information

Email address

Notifications

Email notifications

SMS notifications

Sign up

Privacy & terms

My mobile phone

Step 2 of 2: Confirmation code

A confirmation code has been sent to your mobile phone, it might take a few minutes to arrive. Enter the code to validate your number.

+1 (559)

Confirmation code

1982

Resend confirmation code

Cancel

Continue

7. Select your **notification preferences**, then click **Save**.

My Account

Overview

Make a Payment

Transactions

Statements

Help

Sign Out

California State University-Fresno

Basic information

Name

User name

Password

Student name

Payment methods

Add payment method

Contact information

Email address

Notifications

Email notifications

SMS notifications

+1 (559)

Select your notifications

☒ When a payment is made by my student

☒ When a new statement is available

☒ If I don't look at a new statement

Remove mobile phone

Cancel

Save

## How to Unsubscribe from Transact SMS Notifications

1. Go to [https://commerce.cashnet.com/FRESNO\\_PROD\\_WEB?LT=P](https://commerce.cashnet.com/FRESNO_PROD_WEB?LT=P) and sign in using your authorized parent credentials.

California State University-Fresno

User name ①

Password

Sign in

[Forgot password](#)

California State University, Fresno requests that you access this site by first signing into <http://my.fresnostate.edu>.

2. You will be redirected to your student's **Overview** page in the Transact ePayment site.

**Overview**

My Account Overview Make a Payment Transactions Statements Help Sign Out

California State University-Fresno

Student: [Redacted]

Balance \$2,758.50

[View a different student](#)

**Summary** [View statements](#)

Pay Any Student Charges Due (Pays all charges by due date) \$2,758.50

Balance \$2,758.50

**Available items** [View all](#)

- Continuing & Global Education: Extended education tuition fees.
- Housing and Meals: Meal plan, Rent, and other housing charges.
- Student Account Charges: Tuition, mandatory fees, books, etc.

3. In the left-hand menu, click **My Account**.

**Overview**

My Account Overview Make a Payment Transactions Statements Help Sign Out

California State University-Fresno

Student: [Redacted]

Balance \$2,758.50

[View a different student](#)

**Summary** [View statements](#)

Pay Any Student Charges Due (Pays all charges by due date) \$2,758.50

Balance \$2,758.50

**Available items** [View all](#)

- Continuing & Global Education: Extended education tuition fees.
- Housing and Meals: Meal plan, Rent, and other housing charges.
- Student Account Charges: Tuition, mandatory fees, books, etc.

4. Scroll down to **Notifications** and click **SMS Notifications Sign-Up**.

**My Account**

Overview Make a Payment Transactions Statements Help Sign Out

California State University-Fresno

**Basic information**

Name [Redacted]

User name [Redacted]

Password [Redacted]

Student name [Redacted]

**Payment methods**

[Add payment method](#)

**Contact information**

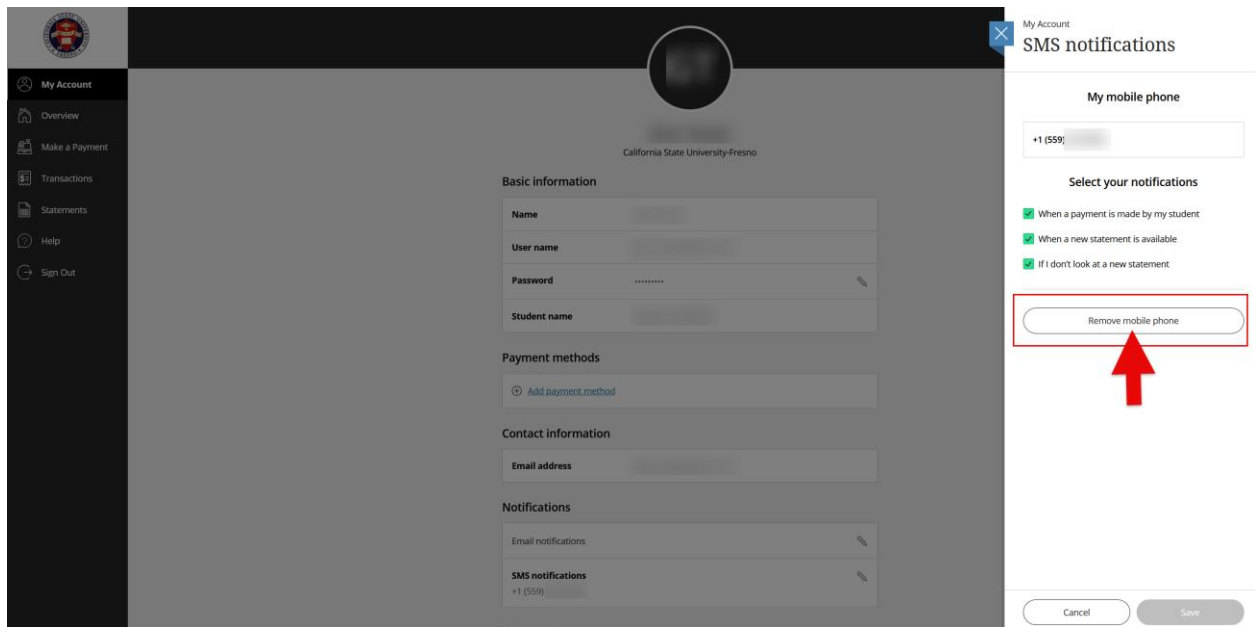
Email address [Redacted]

**Notifications**

Email notifications [Redacted]

**SMS notifications** [+1 \(559\) \[Redacted\]](#)

5. Click **Remove Mobile Phone**.



6. Confirm by clicking **Remove**.

