

International Payment Options

International students can pay their fees using Fresno State's Student Self Service payments platform <https://my.fresnostate.edu>. International payments are processed by Convera. This allows you, your parents, and sponsors to pay student fees in the currency of your choice and provides you with a simple and secure way to initiate a payment.

How it works – Steps:

1. Select a payment to make in your Student Center and proceed to Checkout
2. Select International Payment, this transfers you to Fresno State's Convera payment platform
3. Select the country you are paying from, how much you need to pay
4. Choose your preferred method of payment
5. Enter your payment and payor details
6. Process the payment

If you pay via bank transfer: make the payment using the payment instructions generated through your bank online, at branch or via phone. For bank transfer to China, you will be redirected to the Geoswift website.

If you pay via online options: at the end of the process, you will be redirected to the partner website: ChinaPay, Geoswift, Alipay, UnionPay, Trustly, Sofort etc.

Watch the video by clicking on the link below to help you learn how to make a payment.

[Learn more about how to use International Funds Transfer](#)

Benefits for you:

- Students, parents, and sponsors can use this platform to pay deposits, tuition fees and more
- Avoid costly transaction charges from your bank
- Pay online via popular options including bank transfer, credit, or debit card or eWallet
- Compare payment options instantly and Convera holds the exchange rate for 72 hours
- If you find a cheaper quote from your bank, Convera will match it with their Price Promise Guarantee
- Track your payment status by SMS and email
- Multilingual platform available in 10 languages
- Access 24/7 live chat on the platform or contact: <https://students.convera.com/#!/contacts>
- A platform built with security in mind so that your money is protected
- Ability to initiate refunds easily should circumstances change

If you have questions about your statement or charges, please contact Student Accounts at Student_Financial_Services@listserv.csufresno.edu. If you have a payment in progress and have questions or need help with a payment initiated by foreign currency, please contact Convera customer support team at +1(877) 218-8829 or +1(402) 884-3041 or email at <https://students.convera.com/#!/contacts>.

convera



Policy Regarding Overpayments

Fresno State does not accept overpayments on student accounts. Please transfer only the amount due on your student account to avoid payment delays.